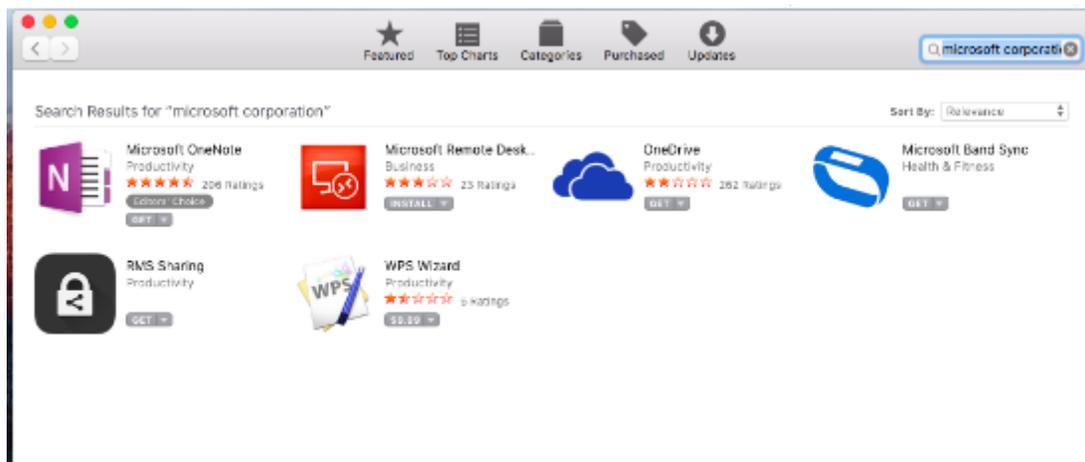


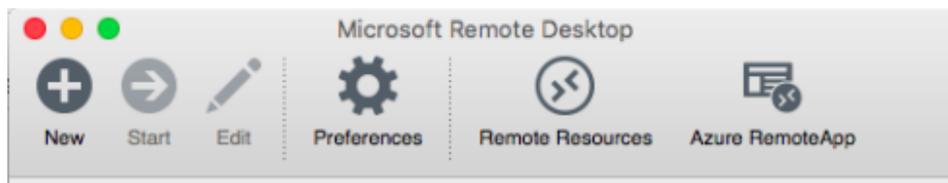
## Accessing Remote Applications from Mac OSX

These instructions will explain how to access applications from the new Jenzabar Hosted environment on Apple computers (FPU or personal). If you already have Microsoft Remote Desktop, skip to step 3.

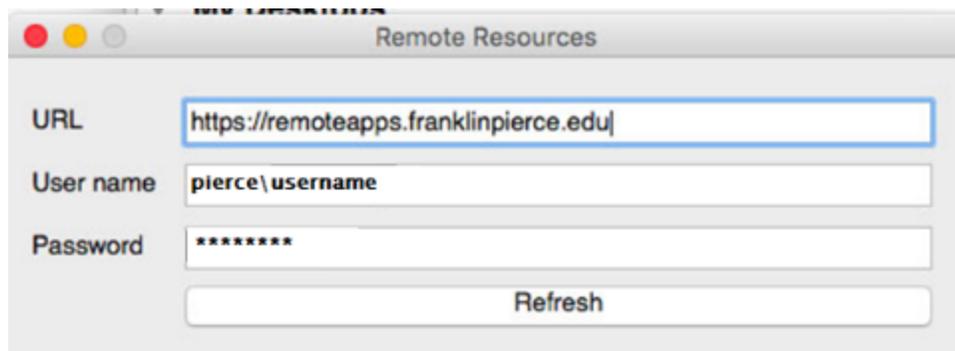
1. Open the App Store and search for “Microsoft Remote Desktop”:



2. Install the application and open Microsoft Remote Desktop from the Applications folder.
3. Along the top of the Microsoft Remote Desktop window, click “Remote Resources”:



4. Enter the full URL (<https://remoteapps.franklinpierce.edu>) and your FPU credentials. Be sure to use the form PIERCE\username.



5. Click “Refresh” to exit that window.
6. The list of remote resources will appear (may vary based upon your position and permissions) and you may double click to access them:

